**St Georges Medical Practice**

**Friends & Family Feedback – August 2025**

This month we received 76 responses from patients following a recent visit/experience at our practice with results ranging from ‘Very Good’ to Very Poor’. This information received is anonymous and submitted monthly and can be viewed upon request.

Patients also have the option to leave a comment following their experience and a selection of these can be seen below.

Very Good – Nurse was really friendly, polite and answered any questions I had.

Very Good – Quick appointment, excellent GP service and advice.

Very Good – Friendly reassuring nurse and got seem on time.

Very Good – Ease of getting an appointment. Doctor was very good with my daughter and me.

Very Good – Very Friendly staff and a very quick visit.

Very Good – Seen promptly, doctor very good.

Very Good – Commitment to the work of one GP, sensible, rational approach and an action plan.

Very Good – Receptionist was friendly and polite. Doctor listened and responded appropriately.

Very Good – Very impressed with the doctor I saw.

Very Good – Lovely staff and nurses. Never had a problem with this GPs. Glad I moved here.

Very Good – Very professional and on time.

Very Good – Always a good experience.

Very Good – Pleasant staff, doctor attentive, very professional and helpful.

Good – Had to wait for some time for appointment.

Good – The doctor was very clear and explained well.

Good – Doctors and nurses always lovely and attentive.

Good -Friendly knowledgeable nurse, easy check in, appointment on time.

Good – Nice clean surgery, average wait time. Nurse lovely, reassuring and caring.

Good – Staff always friendly and helpful.

Good – Long wait for appointment but was apologised to for the wait.

Good – Doctor was helpful, got me into hospital for investigations for my problems.

NO NEGATIVE COMMENTS RECEIVED THIS MONTH.

Having your say helps us improve care for everyone.

Comments are distributed to all doctors and staff and discussed at practice/staff meetings where necessary/appropriate.

So, if you receive a link to your mobile, we would be grateful if you would complete it.

Thanks